

Accessibility Conformance Report

Website/Product name: <https://vpat-test.kudoboard.com/>

Report Date: December 12, 2022

Company: Kudoboard

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Evaluation Methods Used: During the testing process of this website, the team made use of multiple evaluation methods, including both automated (aCe, axe) and manual testing on Chrome on macOS 13. A major part of the process included the use of assistive technology (VoiceOver) to assess conformance with WCAG 2.0/2.1 criteria.

This report was provided by accessiBe Ltd.

Description:

The testing process was carried out in compliance with the WCAG 2.1 AA guidelines. The product was found to be overall partially supportive.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A, Level AA
Web Content Accessibility Guidelines 2.1	Level A, Level AA
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017.	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.
This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A. Also applies to:2017 Section 508, 501 (Web)(Software).

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Partially Supports	<p>Alternative text is provided for some images, but in various cases it is lacking or insufficient; or images that should be marked as decorative are not. Examples include:</p> <p>1) All pages: Logo alt text omits the company name</p>

		<p>2) Multiple pages: Confetti images in background not marked as decorative</p> <p>3) Dashboard: Images for each board lack alt text</p> <p>4) Create: Decorative images are not hidden, and are announced as "image" or "icon": Images next to board type (e.g. waving hand), graphic under "Sample" button, icons next to options under "Select an Occasion"</p> <p>5) Add Gift: "Stripe" image has insufficient alt text</p> <p>6) Add Post: "GIPHY" image has insufficient alt text</p> <p>7) Add Post: Decorative icons under "Upload Video" have incorrect alt text, which is read by screen reader</p> <p>8) Add Post: Images from Unsplash have alt text that only provides the author name, not a description of the image itself</p> <p>9) Print: Alt text for images of book, poster, and poster preview are not sufficiently descriptive.</p> <p>10) Metrics: Alternative text not provided for graphs</p>
1.2.1 Audio-only and Video-only (Prerecorded)	Does Not Support	Prerecorded video-only media lack either an alternative for

		<p>time-based media or an audio track:</p> <ol style="list-style-type: none"> 1) Board, Slideshow, Add Post Create: Animated GIFs have no accessible alternative
1.2.2 Captions (Prerecorded)	Does Not Support	<p>Prerecorded audio content in synchronized media lack captions:</p> <ol style="list-style-type: none"> 1) Board, Slideshow: Videos lack captions
1.2.3 Audio Description or Media Alternative (Prerecorded)	Does Not Support	<p>Synchronized media with prerecorded video content lack alternative for time-based media audio descriptions:</p> <ol style="list-style-type: none"> 1) Board, Slideshow: Videos
1.3.1 Info and Relationships	Partially Supports	<p>For the most part, information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. Exceptions include:</p> <ol style="list-style-type: none"> 1) Register, Login: Navigation menu is hidden visually, but read by screen reader 2) All pages: lack main landmark 3) Multiple pages: When modals appear, the rest of the page is dimmed, but

		<p>still navigable by keyboard and read by screen reader</p> <p>4) Dashboard, Reminders, Board, Slideshow, Login: Inputs are not programmatically associated with their labels</p> <p>5) Create, Print: Related controls are not grouped programmatically and associated with a legend</p> <p>6) Board: Individual posts on board are not grouped with a semantic tag</p> <p>7) Add Gift: There is an input which is hidden from the screen reader, but still part of the focus order</p> <p>8) Account Info: Inputs for verification code are announced by screen reader as telephone inputs</p> <p>9) Metrics: Headings are used inappropriately to label individual metrics rather than sections of page</p>
1.3.2 Meaningful Sequence	Partially Supports	<p>For the most part, the correct sequence of elements can be programmatically determined. Exceptions include:</p> <p>1) Dashboard: "View board" link, and button with further options come before the heading that</p>

		<p>indicates the name of the board</p> <p>2) Metrics: Headings ("Posts", "Page views") are read after the items they describe</p>
1.3.3 Sensory Characteristics	Supports	Instructions do not rely solely on sensory characteristics.
1.4.1 Use of Color	Supports	Color is not used as the only visual means of conveying information.
1.4.2 Audio Control	Not Applicable	There is no audio content that plays automatically.
2.1.1 Keyboard	Partially Supports	<p>For the most part, the site is functional and navigable by keyboard alone. Exceptions include:</p> <ol style="list-style-type: none"> 1) Dashboard: "Invite", "Given", and "Received" links; "Make a copy" inside menu; Share button 2) Reminders: Date input 3) Create: Create your board (special occasion): Buttons to remove recipient; “i” button 4) Multiple pages: "?" buttons 5) Board: Invite Contributors: tabs 6) Add Post: Elements in emoji picker, Google image picker 7) Print: FAQs, buttons in carousel

		8) Metrics: Calendar modals
2.1.2 No Keyboard Trap	Supports	There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	There are no character key shortcuts.
2.2.1 Timing Adjustable	Not Applicable	There are no time limits.
2.2.2 Pause, Stop, Hide	Does Not Support	Multiple pages contain moving content that cannot be paused, stopped, or hidden: 1) Board, Add Post, Slideshow: Animated GIFs
2.3.1 Three Flashes or Below Threshold	Partially Supports	The site itself does not have any flashing content built in, but users can view or upload animated GIFs with flashing, and these are played automatically.
2.4.1 Bypass Blocks	Does Not Support	There is no mechanism to bypass repeated blocks of content.
2.4.2 Page Titled	Partially Supports	Most pages on the site have unique, meaningful titles. Exceptions include: 1) "Invites", "Given", and "Received" are all separate pages, but are all titled "Dashboard Kudoboard"
2.4.3 Focus Order	Partially Supports	For the most part, focusable components receive focus in an order that preserves meaning and operability. Exceptions include:

		<ol style="list-style-type: none"> 1) Multiple pages: After opening modal or sidebar, elements there do not come next in the focus order 2) Create: Focus unexpectedly moves from right side of page to left side. Site logo is in the middle of the sequence. 3) Slideshow: Focus begins with Kudoboard logo on bottom left, then goes up to content, then back down to controls
2.4.4 Link Purpose (In Context)	Partially Supports	<p>For the most part, the purpose of each link can be determined from the link text alone, or together with its programmatically determined context. Exceptions include:</p> <ol style="list-style-type: none"> 1) Dashboard: When there are multiple boards, links titled "View board" can be ambiguous for screen reader users
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	<p>There is no functionality that uses multipoint or path-based gestures.</p>
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	<p>Native controls are used, ensuring functionality is not triggered on the down-event.</p>
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	<p>For the most part, interactive components have names which contain the text</p>

		<p>presented visually. Exceptions include:</p> <ol style="list-style-type: none"> 1) Register: Input has placeholder text "Workplace email" but aria label "Email address"
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	No functionality is operated by device motion or user motion.
3.1.1 Language of Page	Supports	The language is declared on each page as 'en'.
3.2.1 On Focus	Supports	Nowhere on the site does a change of focus initiate a change of context.
3.2.2 On Input	Partially Supports	<p>For the most part, a change of input does not initiate a change of context. Exceptions include:</p> <ol style="list-style-type: none"> 1) Slideshow: After clicking OK on "Embed Code" modal, the slideshow unexpectedly becomes full screen 2) Account Info: Verification modal: After entering each character of the code, focus jumps to next input; and the code is automatically submitted after the last character is entered
3.3.1 Error Identification	Partially Supports	Input errors are identified and described in text, but they are

		not programmatically associated with their inputs.
3.3.2 Labels or Instructions	Partially Supports	<p>Labels or instructions are provided where user input is requested, with some exceptions, including:</p> <ol style="list-style-type: none"> 1) Multiple pages: Inputs lack visual label other than placeholder 2) Account Info: Emails: "Core Emails" must be checked for other checkboxes to be active, but this is not explained 3) Metrics: Select element and date inputs lack labels
4.1.1 Parsing	Does Not Support	<p>Each page tested contains at least one parsing error, such as:</p> <ol style="list-style-type: none"> 1) <script> tag with empty string for ID 2) <label> tag with "for" attribute referencing nonexistent ID 3) <div> occurs as a child of or other element
4.1.2 Name, Role, Value	Partially Supports	<p>Some interface components do not have their appropriate name, role, or state assigned. Examples include:</p> <ol style="list-style-type: none"> 1) Multiple pages: Buttons without accessible name,

		<p>read by screen reader as "button"</p> <p>2) Multiple pages: Notifications and User Menu do not have expanded/collapsed state indicated</p> <p>3) Multiple pages: Modals lack appropriate aria attributes</p> <p>4) Multiple pages: Items that are tagged as links, but function as buttons</p> <p>5) Dashboard: "Dashboard" and "Given" links do not indicate that they represent the current page</p> <p>6) Create: Board types use inappropriately use the aria-pressed attribute</p> <p>7) Print: FAQs do not have expanded/collapsed state indicated</p> <p>8) Slideshow: Switches lack "switch" role and aria-checked attribute</p> <p>9) Add Post: Images from Unsplash are focusable, but have no defined role</p> <p>10) Board: Invite Contributors sidebar: Tabs and tabpanels lack appropriate aria attributes</p>
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Table 2: Success Criteria, Level AA. Also applies to: 2017 Section 508, 501 (Web)(Software).

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	There is no media with live audio content.
1.2.5 Audio Description (Prerecorded)	Does Not Support	Synchronized media with prerecorded video content lack audio descriptions: 1) Board, Slideshow: Videos
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content on the page does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	Input fields have appropriate autocomplete attributes, with some exceptions: 1) Register: First name & last name lack autocomplete attributes 2) Register, Login: Email input has autocomplete "username" 3) Add Gift, Account Info: Inputs lack appropriate autocomplete attributes
1.4.3 Contrast (Minimum)	Partially Supports	Text meets contrast ratio requirements, with some exceptions, including: 1) Multiple pages: Various text items including blue text on gray background, gray text on blue, gray text on gray

		2) Metrics: Dates in graphs
1.4.4 Resize text	Partially Supports	<p>For the most part, text can be resized up to 200 percent without loss of content or functionality. Exceptions include:</p> <ol style="list-style-type: none"> 1) Dashboard: Content in the "Change board cover image" sidebar is cut off 2) Reminders: Under "Upcoming Occasions", occasion name and date overlap 3) Print: Text (e.g. 12" x 8.1") above preview image partly covered by image
1.4.5 Images of Text	Supports	Text, rather than images of text, is used to convey information, except for logos, which is acceptable.
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	<p>For the most part, the site is responsive and does not require scrolling in two dimensions at either a width of 320 pixels or a height of 256 pixels. Exceptions include:</p> <ol style="list-style-type: none"> 1) Dashboard: At small screen sizes, board information is collapsed under "See board details", but this is not keyboard accessible 2) Reminders, Add Gift: There is horizontal scrolling at width of 320 pixels

		3) Reminders: Calendar is cut off at width of 320 pixels 4) Board: Invite Contributors: Some content is cut off at small screen sizes 5) Slideshow: At small screen sizes, there is no option to show QR code 6) Account Info: Tab list has horizontal scrolling 7) Metrics: At width of 320 pixels, dates in graphs overlap 8) Metrics: At height of 256 pixels, calendar is cut off
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	Some user interface components have sufficient contrast with their backgrounds. Components with insufficient contrast include: 1) Dashboard: "Share", "Download/Print", and "Play Slideshow" icons functioning as buttons. 2) Multiple pages: Light gray borders of input, textarea, and select elements 3) Multiple pages: "?" and "i" buttons 4) Slideshow: Switches
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	No loss of content or functionality occurs at increased line height,

		paragraph spacing, letter spacing, or word spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Does Not Support	<p>Content that appears on hover is either not persistent, dismissible, or hoverable:</p> <ol style="list-style-type: none"> 1) Multiple pages: Tooltips that appear on hover cannot be hovered over, or dismissed except by moving the pointer 2) Slideshow: Bottom bar with controls appears on hover, but is not persistent. User must keep moving pointer to make it stay.
2.4.5 Multiple Ways	Does Not Support	Multiple methods of site navigation are not provided.
2.4.6 Headings and Labels	Partially Supports	<p>For the most part, headings and labels clearly describe topic or purpose. Exceptions include:</p> <ol style="list-style-type: none"> 1) Board: Email addresses labeled as "tags" 2) Print: Text with poster dimensions (e.g. "12" x 8.1"") above preview image is not a clear heading 3) Account Info: "Security" is not a clear label for the password update tab
2.4.7 Focus Visible	Partially Supports	Most focusable elements have a clear visual indicator when

		<p>they are in focus. Exceptions include:</p> <ol style="list-style-type: none"> 1) Dashboard: "Share" and "Delete" inside menu 2) Board: The three links in the header area 3) Add Post: "@" button 4) Slideshow: <select> with speeds; switches
3.1.2 Language of Parts	Not Applicable	Pages contain only one language.
3.2.3 Consistent Navigation	Supports	Site navigation links are presented in the same order on each page of the site where they occur.
3.2.4 Consistent Identification	Supports	Components with the same functionality are consistently identified across the site.
3.3.3 Error Suggestion	Partially Supports	<p>In some cases, suggestions are provided when an error is detected. Exceptions include:</p> <ol style="list-style-type: none"> 1) Reminders: Error message for "Occasion" does not specify that an option must be chosen from the list 2) Multiple pages: Suggestions are not provided for invalid email inputs
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	Where a financial transaction can occur on the Add Gift page, there is an opportunity to review the amount.

4.1.3 Status Messages (Level AA 2.1 only)	Does Not Support	<p>Status messages are not immediately read out by the screen reader without receiving focus. Examples include:</p> <ol style="list-style-type: none">1) Multiple pages: Error messages2) Board: "Link Copied" message3) Add Post: Camera countdown, "Processing" message4) Print: Message after clicking "Download"
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